

## **Privacy Policy**

*Effective Date: January 1, 2016*

**Cuban Kitchen** respects your privacy and is committed to protecting the personal information of our guests, clients, and customers. This Privacy Policy outlines how we collect, use, and safeguard your data when you interact with us through our website, mobile applications, or in person.

### **Information We Collect**

We may collect the following types of information:

1. **Personal Information You Provide:**
  - Name, email address, phone number, and payment details (if you make a reservation, order online, or participate in a promotion).
  - Information submitted via contact forms, surveys, or feedback.
2. **Non-Personal Information:**
  - Browser type, IP address, device type, and location data collected through cookies or analytics tools.
3. **Transaction Information:**
  - Details of orders placed online, in-store purchases, or catering services.
4. **Marketing Preferences:**
  - Preferences or opt-in details for newsletters, promotional offers, or loyalty programs.

### **How We Use Your Information**

We collect and use your information for the following purposes:

- To process and complete orders, reservations, or catering inquiries.
- To provide you with updates, promotions, and personalized recommendations.
- To improve our website, services, and customer experience through analytics.
- To comply with legal and regulatory obligations.

We do not sell, trade, or rent your personal information to third parties.

### **How We Protect Your Information**

We implement appropriate technical and organizational measures to secure your data, including:

- Secure payment processing and encrypted transmission of sensitive information.
- Restricted access to personal data by authorized personnel only.
- Regular security reviews and updates to our systems.

## **Cookies and Tracking Technologies**

Our website uses cookies and similar technologies to:

- Enhance your browsing experience.
- Analyze site traffic and usage patterns.
- Provide tailored content and advertisements.

You can manage your cookie preferences in your browser settings. Disabling cookies may limit some features of our website.

## **Your Choices and Rights**

You have the right to:

- Access, update, or delete your personal information.
- Opt out of marketing communications at any time by clicking “unsubscribe” in emails or contacting us directly.
- Limit or disable the use of cookies.

To exercise these rights, please email us at [info@qbacubankitchen.com](mailto:info@qbacubankitchen.com).

## **Sharing Information with Third Parties**

We may share your information with trusted third parties for specific purposes, including:

- Payment processing companies.
- Delivery services for online orders or catering.
- Marketing platforms (e.g., email or text message providers) to send offers or updates.

These parties are bound by confidentiality agreements and are authorized to use your data solely for the purposes outlined above.

## **Children’s Privacy**

Our website and services are not intended for children under the age of 18. We do not knowingly collect personal information from children.

## **Third-Party Links**

Our website may contain links to third-party sites. We are not responsible for the privacy practices or content of those websites. We encourage you to read their privacy policies before providing any personal information.

### **Updates to This Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. The most recent version will always be available on our website, with the effective date listed at the top.

### **Contact Us**

If you have questions or concerns about this Privacy Policy, please contact us at:

**Cuban Kitchen**

Email: [info@qbacubankitchen.com](mailto:info@qbacubankitchen.com)

Phone: **(650) 666-5611**

Address: **3799 S. El Camino Real, San Mateo, 94403**

**Your trust is important to us, and we are committed to ensuring your privacy. Thank you for dining with us!**